



JOB DESCRIPTION / PROFILE – Fan Experience Ambassador

Job Title	Fan Experience Ambassador
Location	Cranbrook, BC
Overview of Position	<p>The Kootenay ICE Hockey Club is looking for fun, energetic, passionate individuals to become part of the Kootenay ICE game day staff for the 2018-19 season.</p> <p>The successful individual will work closely with the Kootenay ICE front office staff to assist with game day and community requirements that exist within the Kootenay ICE organization.</p>
Responsibilities	<ul style="list-style-type: none">• Be available to work 34 Kootenay ICE home games (as well as playoffs, if necessary).• Assist with client and WHL sponsorship fulfillment.• Assist with coordinating and executing game-day marketing promotions.• Set up, execution, and break down of all game day promotions.• Assist in creating and implementing of new initiatives to enhance the Kootenay ICE fan experience.• Assist with various box office, ticketing and retail servicing.• Assist with entrance and exit management.• Assist with community special events and appearances.• Act as a goodwill ambassador for the Kootenay ICE Hockey Club.• Performing other related duties as assigned.
Requirements	<ul style="list-style-type: none">• Must be at least 16 years old.• Passion for the sports and entertainment industry and the Kootenay ICE.• Organized with the ability to multi-task and problem solve in a fast-paced work environment.• Strong leadership skills with the ability to be a team player and enjoy working in a team environment.• Must be reliable, energetic, honest and have strong communications skills.• Must have a fun, positive attitude.

The Kootenay ICE Hockey Club
#2 – 1777 – 2nd Street North
Cranbrook, BC V1C 7G9

Kootenayice.net



**Requirements
(Cont'd)**

- Schedule flexibility to work game nights; will be required to work evenings, weekends and holidays based on the WHL schedule.
- Must be willing and able to work in outdoor conditions.
- Previous cash or retail experience considered an asset.
- Ability to skate will be considered an asset.

HOW TO APPLY

If you are interested in this opportunity, please send a copy of your resume and cover letter to info@icesportsgroup.com with the subject 'Fan Experience Ambassadors'.

We thank all applicants for their interest; however only those applicants considered for an interview will be contacted.