



JOB DESCRIPTION / PROFILE – Fan Experience Ambassador

Job Title	Fan Experience Ambassador
Location	Cranbrook, BC
Overview of Position	<p>The Kootenay ICE Hockey Club is currently looking for an energetic, fun and passionate individual to become part of the Kootenay ICE game-day staff for the 2018-19 season.</p> <p>The successful individual will work closely with the Kootenay ICE front office staff to assist with game-day and community requirements that exist within the Kootenay ICE organization.</p>
Responsibilities	<ul style="list-style-type: none"> ● Be available to work two exhibition games and 34 Kootenay ICE home games (including playoffs, if necessary); ● Be available to work various community events ● Assist with client and WHL sponsorship fulfillment; ● Assist with coordinating and executing game-day marketing promotions; ● Set up, execution, and break down of all game-day promotions; ● Assist in creating and implementing of new initiatives to enhance the Kootenay ICE fan experience; ● Assist with various box office, ticketing and retail servicing; ● Assist with entrance and exit management; ● Assist with community special events and appearances; ● Act as a goodwill ambassador for the Kootenay ICE Hockey Club; ● Performing other related duties as assigned.
Requirements	<ul style="list-style-type: none"> ● Must be at least 16 years old; ● Passion for the sports & entertainment industry and the Kootenay ICE ● Organized with the ability to multi-task and problem solve in a fast-paced work environment

Requirements (cont'd)	<ul style="list-style-type: none"> ● Strong leadership skills with the ability to be a team player and enjoy working in a team environment ● Must be reliable, energetic, and have strong communications skills; ● Must have a fun, positive attitude; ● Schedule flexibility to work game nights; will be required to work evenings, weekends and holidays based on the WHL schedule; ● Previous cash or retail experience considered an asset; ● Ability to skate and previous cash or retail experience will be considered an asset.
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How to Apply

If you are interested in this opportunity, please send a copy of your resume and cover letter to Rylee Andersen, Manager, Office Experience at [**info@icesportsgroup.com**](mailto:info@icesportsgroup.com) with the subject 'Fan Experience Ambassador'.

We thank all applicants for their interest; however only those applicants considered for an interview will be contacted.

Deadline to apply is August 24, 2018.